Sun Hing Logistics Services Ltd. / Sun Logistics Holdings Ltd. / Sun Logistics Co. Ltd.



Congratulations to SMIC on its 10th Anniversary!

To a warehouse / logistics operator like Sun Hing, claims are unavoidable unpleasantness. We need protection through insurance against warehouse liability, and even with insurance in place, when claims happen, we need prompt and productive claim service : poorly handled claims cause great damage to our relationship with clients.

In both respects : obtaining insurance and claim handling, SMIC's service has been excellent throughout the years. No doubt this is due to SMIC's excellent relationship with insurance companies, enabling SMIC to get good quotes on insurance and fast response on claims from the insurance companies. And of course, due to the high quality of staff so well trained by Simon and Richard.

Last but not least, prevention is always better than cure. SMIC has always given us great help on prevention : in advising us on contracts with clients, in particular on our scope of responsibility and limitation of our liability in case of claims, and in advising us on how to prevent / reduce claims in our operations.

We have the greatest confidence that SMIC will provide the same excellent service for a few more "10 years"!

Philip Lee Chairman & Chief Executive Sun Hing Logistics Services Ltd. / Sun Logistics Holdings Ltd. / Sun Logistics Co Ltd.